

# CN<sub>4</sub>/ CN<sub>4e</sub>

## Mobile Computer



- **3.5G wireless technology** supports simultaneous voice and data tasks improving worker productivity
- **Fully rugged** device and accessories perform despite bumps, knocks, dust and dirt (IP64 seal rating and 1.8m drop spec)
- **An extension to the successful CN3 Series**
- **Enhanced Mobile Document Imaging** captures full-page documents in field without the use of extra devices or services
- **Integrated GPS** enables unprecedented visibility into workers' routes
- **Industry standard platform ensures** devices will integrate quickly and easily
- **Full suite of Intermec Development Tools** reduces development costs and timelines
- **Medallion Complete service** provides protection against unbudgeted and rising repair costs

With integrated 3.5G wireless technology, the fully rugged and feature-rich Intermec CN4 Series mobile computers enable enterprises operating in the most demanding environments to leverage the benefits of high bandwidth data collection and communication to achieve gains in worker productivity, improvements and expansion in their service offering, and reductions in overhead.

The CN4 Series are not only the most rugged devices in their class with IP64 sealing and a 1.8m (6 ft) drop spec, but also have field-proven, built-in software support for a broad range of compatible peripherals designed to serve a broad range of applications in the transportation, field service and direct-store-delivery environments.

In addition to 3.5G UMTS/HSPA and CDMA/EVDO rev A technology, as well as a complete set of accessories and application development tools, the CN4 Series also packs a powerful combination of radio technologies including integrated GPS, Cisco CCX compatible WiFi, and Bluetooth® enabling enterprises to deploy and dynamically manage the right resources to the right location and provide the intelligence that their mobile workers need to increase customer responsiveness, and reduce inventory and transportation costs.

The CN4 Series features an optional imaging application called Intermec Enhanced Mobile Document Imaging (eMDI) which gives mobile workers a fast and reliable way to convert paper documents into electronic files. eMDI streamlines back office operations and improves cash flow by reducing time-to-billing for services

rendered because delivery confirmations can be imaged in the field and sent wirelessly to the home office. Your business gains real-time access to document images, via the enterprise system, which can be used to answer customer queries, issue invoices, and update records.

The CN4 Series optional color camera can be used as an event validation tool, enabling workers to document proof-of-service or vehicle inspection. The CN4 Series features a touch screen display and is available with an ultra-slim extended battery that provides easy-to-carry power to support a full shift.

Because the CN4 Series is an extension of the proven platform architecture of the popular Intermec CN3 Series, customers can rely on full compatibility between both the CN3 and CN4 Series, allowing for easy migration to 3.5G technologies.

The industry standard platform in the CN4 Series, which includes Microsoft Windows Mobile 6.1, ensures devices will integrate quickly and easily with existing systems. The comprehensive software toolkit, combined with a broad range of compatible peripherals, shortens time to deployment.

Intermec SmartSystems™ manages the CN4 Series to minimize your total cost of lifetime ownership. One-step provisioning allows you to quickly deploy the CN4 Series to your workforce to lower rollout costs. Remotely apply periodic system and software updates as well as configuration changes to the CN4 Series to keep costs associated with on-going system maintenance low, and to keep your computers performing in top condition.

North American wireless wide area network deployment can be fast and easy with Intermec Readicare™ WWAN Activation and Provisioning Services. Intermec Medallion Support services are also available to help keep your mobile workforce in action worldwide.

Packed with road ready capabilities, the CN4 offers companies the opportunity to deploy into new areas of their businesses and realize increased return on their mobility investments.

#### Physical Characteristics

##### CN4 Dimensions with Standard Battery Pack:

173 x 81 x 28 mm (6.8 x 3.2 x 1.1 in)

##### CN4 Dimensions with Extended Battery Pack:

173 x 81 x 33 mm (6.8 x 3.2 x 1.3 in)

Weight: 397 - 454 g (14.0 oz - 16.0 oz)

##### CN4e Dimensions with Extended Battery Pack:

210 x 81 x 33 mm (8.3 x 3.2 x 1.3 in)

Weight: 510 - 567 g (18.0 oz - 20.0 oz)

#### Environmental

**Operating Temp:** -20°C to +60°C (-4°F to +140°F)

**Storage Temp:** -20°C to +70°C (-4°F to +158°F)

**Relative Humidity:** 95%

**Rain & Dust Resistance:** IP64

**Drop Spec:** 1.8 m (6') per MIL-STD 810G

**Electrostatic Discharge:** +/- 15 kVdc air discharge, +/- 8 kVdc contact discharge

#### Power

**Standard Battery Pack:** 3.7V, 2200 mAh,

(8.1 Watt hour) Li-Ion (not available with CN4e model)

**Extended Battery Pack:** 3.7V, 4000 mAh,

(14.8 Watt hour) Li-Ion

#### Operating System

Windows Mobile 6.1® with Internet Explorer 6

Getting started information located at

[www.windowsmobile.com/getstarted](http://www.windowsmobile.com/getstarted)

#### Microprocessor

Marvel PXA270M, 520 MHz

#### Memory and Storage

**RAM Memory:** 128MB

**Flash ROM:** 256MB

Customer-accessible miniSD slot for removable memory cards

#### Display

89 mm (3.5 in) QVGA (240 x 320 pixel)

Transflective TFT-LCD touch screen, LED backlight

#### Standard Communications

USB 1.1 Host and Client; RS232 via vehicle dock or snap-on adapter; Ethernet via desktop single or quad dock or snap-on adapter; IrDA

#### North America

##### Corporate Headquarters

6001 36th Avenue West

Everett, Washington 98203

Phone: (425) 348-2600

Fax: (425) 355-9551

#### South Latin America

##### Headquarters Office

Brazil

Phone: +55 11 5502.6770

Fax: +55 11 5502.6780

#### Europe/Middle East &

##### Africa Headquarters Office

Reading, United Kingdom

Phone: +44 118 923 0800

Fax: +44 118 923 0801

#### North Latin America

##### Headquarters Office

Mexico

Phone: +52 55 52-41-48-00

Fax: +52 55 52-11-81-21

#### Software

##### Device Management Options:

**SmartSystems Foundation:** Centralized support via PC; configures, updates and maintains single devices or entire populations; real-time via wired or wireless connection.

**Third Party:** SOTI MobiControl, Wavelink

Avalanche™ and GATC Skynax with access

to Intermec value added capabilities.

**Intermec Developer Library (IDL):** Integrates with leading

development environments; supports device-specific

features, bar code scanning, printing, communications.

Supported by Intermec Connection Manager, iLaunch

and Intermec Client Pack (Intermec Terminal Emulator

and Intermec Browser) thin client applications.

**Development Environments:** Visual Studio 2005 and

2008, Eclipse, .NET Compact Framework

**Browser Support:** Internet Explorer Mobile 6, Intermec

Browser (part of Intermec Client Pack)

#### Integrated Radio Options

**Wireless WAN:** GSM/GPRS/EDGE/UMTS/HSDPA or

CDMA/1xRTT/EV-DO Rev A

**UMTS Frequencies Supported - MHz:** 850, 1900, 2100

**GSM/GPRS Frequencies Supported - MHz:** 850, 900,

1800, 1900

**Technology Class GSM:** 3.5G HSDPA

**Max Speeds:** Uplink - 384 Kbps; Downlink - 3.6 Mbps

**Technology Class CDMA:** 3.5G EV-DO Rev A

**Max Speeds:** Uplink - 1.8 Mbps; Downlink - 3.1 Mbps

**Wireless LAN:** IEEE®802.11b/g

**Data rates:** 1, 2, 5.5, 11, 6, 9, 12, 18, 24, 36, 48 and 54 Mbps

**Operating channels:** 1 to 13 (2412-2472 MHz) and 14

(2484 MHz)

**Regulatory compliance:** As per IEEE® 802.11d

**Cisco Compatible Extensions (CCX):** v4 Compliant

**Antenna:** Internal

**Security:** WiFi Certified for WPA/WPA2 operation

**Authentication:** OPEN, SHARED-KEY, PEAP (MS-

CHAPv2, GTC, MD5), EAP-TLS, EAP-FAST, EAP-TTLS

(PAP, CHAP, MS-CHAP, MS-CHAPv2, PAP/Token Card,

EAP with GTC)

**Encryption:** WEP (64 or 128 bit), AES, TKIP

**Wireless PAN:** Integrated Bluetooth® Class II, Ver 2.0

+EDR.

**Operating channels:** 0 to 78 (2402-2480 MHz)

**Data Rates:** 1, 2, 3 Mbps

**Antenna:** Internal

#### Global Positioning System

12 channel Integrated GPS; Supports Autonomous

mode with extended ephemeris data; Supports

assisted operation via WAN Carrier; Network

independent; <3m accuracy

#### Audio Support

VoIP, Speech recognition, Microphone, Wireless

Bluetooth headset support, Wired external speaker

support via vehicle dock

#### Integrated Scanner Options

The EA11 imager provides a "laser-like" aimer and scanning performance optimized for scan intensive 1D, 2D, Composite and Postal code applications, including smaller barcodes (down to 5 mil) and damaged barcodes. The EA21 1MP (megapixel) area imager with laser framer and aiming supports omnidirectional scanning and decode of 1D, 2D, Composite and Postal codes, as well as Enhanced Mobile Document Imaging (optional Intermec software application).

#### Integrated Camera Option

2.0 megapixel color camera with LED flash

#### Keypad Options

**CN4:** QWERTY or Numeric backlit keypad

**CN4e:** Alphanumeric or numeric phone backlit keypad

#### Intermec Global Services Support

[www.intermec.com](http://www.intermec.com) --> Support --> Knowledge Central

Telephone support available in the USA & Canada

(1-800-755-5505). Outside of this area, contact your

local representative.

Medallion Maintenance contracts available at many

locations world wide. Current listing of service

locations can be found at:

[www.intermec.com](http://www.intermec.com) --> Support --> Returns and

Repairs --> Repair Locations

#### Readicare Activation and Provisioning Services

(available in North America only)

WWAN Carrier Provisioning, WWAN Carrier Activation,

Software Configuration, Tagging, Operational Testing,

Packing, Storage & Staging

For additional details, go to: [http://www.intermec.com/](http://www.intermec.com/WWANActivationandProvisioning)

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#### Accessories

Single Dock, USB Host/Client (no modules), Single

Dock, Ethernet Module, Single Dock, Modem Module,

Quad Multi-dock, Ethernet, Quad Multi-dock, Charge

Only, Quad External Battery Charger, Magnetic Stripe

Reader, Snap-on, Ethernet Adapter, Snap-on, RS232/

DEX Adapter, Snap-on, USB Host/Client Adapter,

Snap-on, Audio Jack/Rugged Power Adapter, Snap-on,

Auto Adapter, Vehicle Dock, Holsters

#### Regulatory Approvals/Compliance

**Safety:** cULus Listed, CDRH, D, CE, NOM

**EMC:** Class B - FCC/ICES/CE

**Radio:** FCC ID, Industry Canada TAC, CE0984, A-tick

(AU), C-tick (NZ), NCC, OFTA, IDA

**HAC:** FCC

**Others:** HKSI, BSMI, ICASA, POSTEL, NTC, ETA, GOST,

SIRIM, ANATEL, EU Directives -WEEE, RoHS, Batteries

& Accumulators, Packaging & Waste Packaging

**Intermec**  
SmartSystems™



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**Intermec**

#### Asia Pacific

##### Headquarters Office

Singapore

Phone: +65 6303 2100

Fax: +65 6303 2199

#### Internet

[www.intermec.com](http://www.intermec.com)

Worldwide Locations:

[www.intermec.com/locations](http://www.intermec.com/locations)

#### Sales

Toll Free NA: (800) 934-3163

Toll in NA: (425) 348-2726

FreePhone ROW:

00 800 4488 8844

Toll ROW: +44 134 435 0296

#### OEM Sales

Phone: (425) 348-2762

#### Media Sales

Phone: (513) 874-5882

#### Customer Service

##### and Support

Toll Free NA: (800) 755-5505

Toll in NA: (425) 356-1799